

# **Privacy Policy**

Pride Wealth Ltd prioritizes the privacy and confidentiality of information shared by our website users and visitors. Our data usage is governed by this Privacy Policy, and we adhere to international data protection laws. This policy will be reviewed and updated as needed in response to changes in operations, technologies, and regulations.

#### **Information Collection**

When you open a trading account with Pride Wealth Ltd, we require specific personal and financial information to process your request. This may include:

- Name, address, and contact details
- Date of birth, employment information
- Liabilities and assets

To enhance your trading experience, we may request additional information. Legal requirements may also necessitate retaining certain customer information, which we collect through application and request forms.

### 1. Data Privacy Commitment:

Pride Wealth Ltd prioritizes the privacy and confidentiality of the information shared by its users. The data usage is governed by this Privacy Policy, and the company adheres to international data protection laws. The policy is subject to review and updates as required by changes in operations, technologies, and legislation.

#### 2. Information Collection:

When applying for a trading account, customers provide personal and financial details, such as:

- Name, address, contact number
- Date of birth, employment details
- Liabilities and assets

Additional information may be requested to enhance the trading experience, and legal requirements may necessitate holding certain information.



## 3. Types of Information Collected:

- Personal details through forms
- Financial details through forms and service records
- Usage patterns of the website and trading platforms
- · Record of trading activities
- 4. Use of Information: The collected information is used for:
  - Creating and managing accounts
  - Reviewing customer requirements
  - Improving platforms, services, and support
  - Providing trading updates and advice
- **5. Disclosure of Information:** Information may be disclosed to:
  - Specialists, experts, service providers, and advisers
  - Introducing brokers (IBs)
  - Courts, credit providers, tribunals, and regulatory authorities
  - Reference or credit reporting agencies
  - Authorized individuals

If customers do not wish to share information, they can request in writing for their information to be withdrawn. This will result in the withdrawal of related services.

- **6. Updating Information:** Customers should email any changes in personal details to support@pridewealth.com. Updates will be made in accordance with regulations governing data protection.
- **7. Cookies:** To access certain features of the Pride Wealth Ltd website, cookies must be enabled. Cookies help in personalizing the browsing experience and enhancing security.
- **8. Accessing Personal Information:** Traders have the right to obtain their personal information from Pride Wealth Ltd and request corrections. Enquiries should be sent to support@pridewealth.com. Requests will be acknowledged and processed within 40 working days, with potential costs for finding and sending the information.
- **9. Policy Modifications:** Pride Wealth Ltd reserves the right to modify the Privacy Policy. The latest version of the policy is available on the company's website at <u>Privacy Policy Link</u>.